Scenario
ABC Suites (Pty) Ltd

Late, incomplete timesheets were holding up client invoicing.

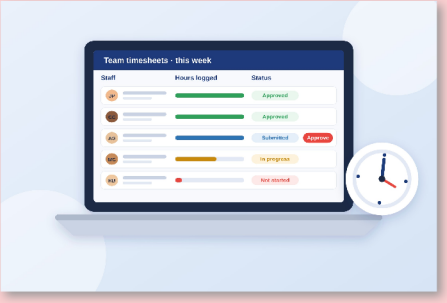
ABC Suites (Pty) Ltd | Robin Banks, Finance Director.

The Challenge

At his previous company, Finance Director Robin Banks struggled to get weekly timesheets in accurately and on time.

Emailed Excel sheets came in incomplete, inconsistent and late, delaying client invoicing and putting cash flow at risk.

At ABC Suites, with several projects underway and billable hours driving revenue, he saw the same pattern emerging.



What they did

1. Moved timesheets into Epic.
Staff log hours directly against clearly listed projects and non-billable items – daily or at week's end, whichever suits them.

2. Gave managers live oversight.
A dashboard shows every team member's status; managers approve or decline instantly and follow up before delays hit billing.

3. Made reporting finance-ready.
Robin gets a company-wide Excel export with tabs for each staff member, project and non-billable item, for accurate month-end invoicing.

The Result

Timesheets in on time, and invoicing backed by clean data

A culture of accountability, improved cash flow and better insight into where time is spent – helping ABC Suites allocate resources and improve project profitability.

"From sub-missions to submission precision."