

Staff Directory & Organogram

Scenario

ABC Suites (Pty) Ltd

One of the most important aspects of being a leader is knowing your employees or team members – Jon Loomer

Create a staff directory & generate an organogram of all epic users in your company at the click of a button.

The Challenge

As ABC Suites grew rapidly, new hires were joining monthly—and the once close-knit “everyone-knows-everyone” culture began to stretch. Managers and staff found it harder to put names to faces, especially across departments. New starters felt overwhelmed by the volume of people to meet and remember, and long-standing employees missed the familiarity that had defined the company’s early days.



Knowing everyone

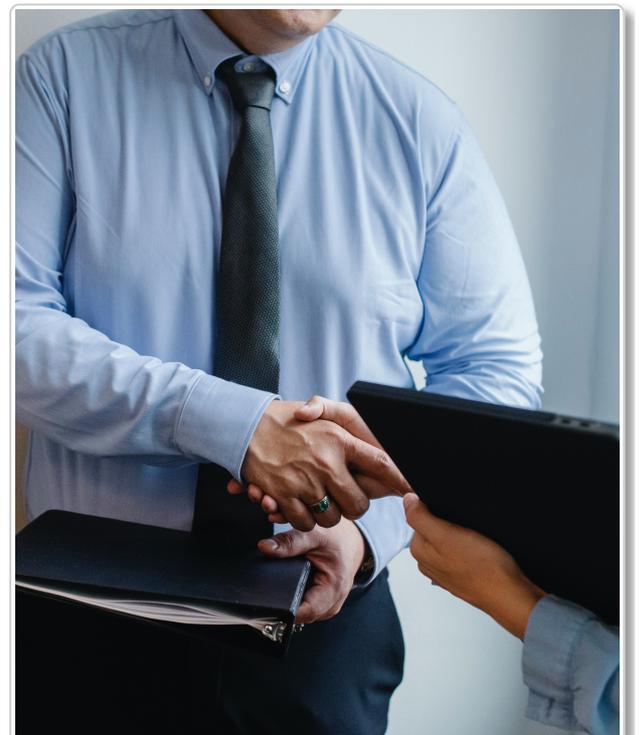
CEO Candy Wrapper and HR Director Molly Coddle recognised that maintaining a sense of connection was vital—not just for morale, but for collaboration and engagement. They needed a simple, accessible way for everyone to know who’s who, where they fit, and how to reach out.

How ABC uses epic

Epic’s **Staff Directory & Organogram** feature gave ABC Suites the visibility and structure to reconnect their growing team.

With just one click, staff could access a full directory of employees—complete with names, photos, job titles, departments, and contact details. The dynamic Organogram mapped out reporting lines and team structures, helping new starters understand the company layout and giving managers instant clarity on who reports to whom.

Better still, the directory was accessible via desktop and mobile, making it easy to check on the go. Whether it was a colleague in another region or a new face in the hallway, staff



could quickly look up details and start conversations with confidence.

The result? A stronger sense of team, improved engagement scores, and a culture where people felt seen, valued, and connected—no matter how fast the company grew.

“From name-blindness to team brilliance—Epic’s Staff Directory & Organogram helped ABC Suites stay connected, aligned, and proud of their people.”