Scenario
ABC Suites (Pty) Ltd

Deadlines were slipping, and every audit visit was a scramble.

ABC Suites (Pty) Ltd · Candy Wrapper, CEO

The Challenge

Candy Wrapper was managing a growing list of suppliers, each with its own compliance requirements – FICA documents, tax clearance, VAT registration, banking details, ISO certifications and more.

Relying on manual tracking and email reminders, deadlines slipped, documents were scattered, audit visits became stressful and supplier relationships began to strain.





What they did:

1. **Everything in one place.** Supplier documents are stored by supplier and document type, and Epic tracks expiry dates and sends renewal reminders automatically.

2. **Follow-ups shared out.** Candy runs a live report of missing or expired documents and allocates suppliers to staff groups, so the team shares the follow-up.

3. **Suppliers evaluated.** Structured evaluations rate each supplier against set criteria, giving a clear view of quality and reliability alongside compliance.





The Result

Supplier management that's proactive, structured and audit-ready

Candy has regained control, supplier relationships are stronger, and a former pain point has become a strategic asset.

"From document chaos to compliance clarity."