Assignments

Scenario

ABC Suites (Pty) Ltd

“Great ability develops and reveals itself increasingly with every new assignment ” - Baltasar Gracian

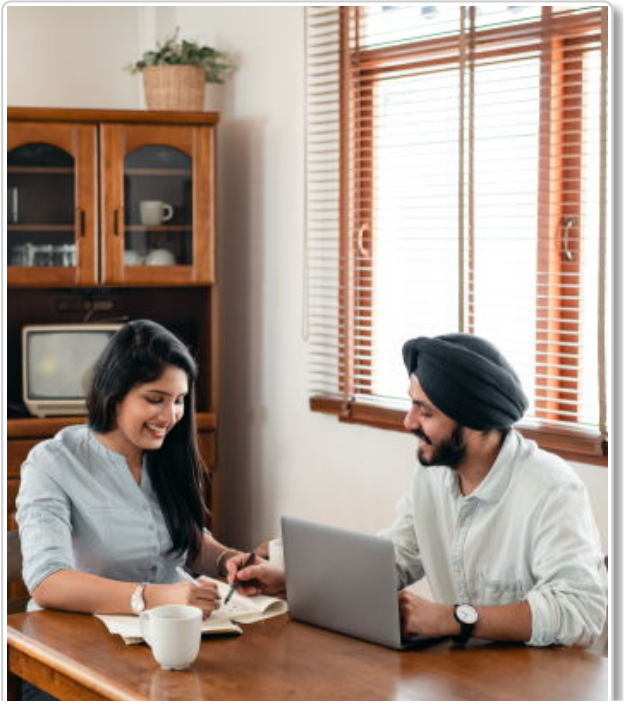
The Challenge:

By implementing Epic’s **Assignments** feature, ABC Suites introduced a structured, deadline-driven system for task delegation and follow-through. Candy now assigns items directly within Epic, with automatic email alerts notifying assignees and reminders triggered as deadlines approach.

Each assignment is visible not only to the assignee but also to relevant team members—creating a culture of shared accountability and support. Assignees can comment on progress, update status, and mark tasks as complete or unable to complete, giving Candy and her managers real-time insight into execution.

How ABC Suites uses epic:

The option to self-assign tasks has empowered staff to take initiative, while managers appreciate the ability to edit, reassign, or close items as priorities shift. With Epic, ABC Suites has moved from reactive follow-ups to proactive delivery—where tasks are tracked, deadlines are met, and execution is visible across the organisation.



“From forgotten follow-ups to focused follow-through —Epic’s Assignments feature gave ABC Suites the structure to delegate with confidence.”

