See Something, Say Something

Feature

Empowering every voice to protect, improve, and take ownership

This feature provides a simple way of reporting incidents / damages / concerns

Epic's **See Something – Say Something** feature gives staff a fast, mobile-friendly way to report incidents, concerns, or damage—right when they spot it. Whether it's a safety hazard, equipment issue, or something that just doesn't look right, this feature turns everyday awareness into real-time action.

It's not just about reporting—it's about creating a culture of care, accountability, and shared responsibility.

Key Functions

- Snap, Tag, Submit: Staff use the Epic Mobi app to take a photo of the concern. GPS coordinates and a timestamp are automatically added—no extra effort required.
- QR Code Access: Scan a QR code posted around the site to jump straight into the reporting screen—perfect for quick action in the moment.
- Area Selection & Comments: Choose the relevant area from a dropdown list, add a comment, and hit submit. It's intuitive, fast, and designed for frontline use.
- Instant Notification to Area Owners: The person responsible for that area is immediately alerted with full details—enabling swift response and resolution.
- Admin Oversight & Reporting: All submissions are logged and available for download as a report—supporting audits, trend analysis, and continuous improvement.