Standards Management System

Feature



Epic's **Standards Management System (SMS)** provides a structured, end-to-end framework for planning, conducting, and tracking audits—ensuring your organisation stays compliant, confident, and audit-ready at all times.

Whether managing internal policies or external regulatory standards, SMS allows administrators to define, organise, and evidence conformance with precision. From setup to reporting, every step is traceable, transparent, and built for operational control.

Key Functions

- Customisable Standards Setup: Add new standards with defined start/end dates, organise them into logical sections, and tailor focus areas to match your operational needs.
- Evidence Management: Upload, tag, and organise supporting documents—photos, certificates, inspection logs—linked directly to specific standards and criteria.
- Audit Matrix PDF: Generate a structured audit matrix for each standard, downloadable as a branded PDF for internal reviews or external submission.
- Contextual Notes & Comments: Add annotations and commentary to each standard or evidence item, supporting collaboration and audit transparency.
- Live Compliance Tracking: Monitor which standards are fully met, partially met, or pending—giving leadership a real-time view of compliance health across departments.
- Audit-Ready Reporting: Every standard and evidence item is timestamped and stored, creating a robust audit trail that supports regulatory reviews and client confidence.