

Strategy KPI Tracker

Scenario

ABC Suites (Pty) Ltd

"If you can't measure it, you can't improve it" - Peter Drucker

The Challenge:



Track your financial Key Performance Indicators

At ABC Suites, leadership teams were committed to driving performance—but lacked a unified, reliable way to measure it. Without a centralised KPI dashboard, managers relied on anecdotal updates, memory-based reporting, and inconsistent spreadsheets to assess progress. This made it difficult to spot underperformance early, validate success, or make timely, data-driven decisions.

Strategic objectives were being set, but the visibility to track them month by month was missing. Teams couldn't easily compare actual results against targets, and leadership had no clear line of sight across departments. The result? Delayed interventions, missed opportunities, and a growing disconnect between strategy and execution.

How ABC Suites uses epic:

By implementing Epic's **Strategy KPI Tracker**, ABC Suites gains a centralised, real-time dashboard that brings clarity, consistency, and control to performance management. Key metrics are no longer buried in spreadsheets or reliant on memory—they're visible, structured, and updated monthly by the teams who own them.



Each KPI is configured with targets, weightings, and RAG (Red-Amber-Green) thresholds, allowing leadership to instantly assess progress, spot risks, and celebrate wins. Year-to-date averages and monthly trends provide a clear narrative of performance, while department-level filters offer tailored insights for operational leads.

Staff are actively involved in entering results, reinforcing ownership and accountability. With all strategic data in one place, ABC Suites can now make faster, smarter decisions—backed by evidence, not intuition.

“From isolated updates to integrated insight—Epic’s KPI Tracker turns performance into a shared, strategic asset.”